



**FOR IMMEDIATE RELEASE:** October 15, 2014

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## **THE TIMOTHY S Y LAM FOUNDATION UNDERWRITES CGSP CERTIFICATION**

**LAS VEGAS** — The Timothy S Y Lam Foundation is pleased to announce the underwriting of the Guest Service Gold® training and the Certified Guest Service Professional (CGSP®) exam to working professionals in the hospitality industry.

The foundation will provide up to \$11,250 worth of training through November 2015, which is expected to help up to 150 working professionals to earn their certification.

The American Hotel & Lodging Educational Institute (AHLEI) developed the CGSP® designation to provide recognition for individuals who know how to achieve and express exceptional service by engaging with their guests and creating memorable experiences. It helps increase the value of professionals to their employers, show proof of a comprehensive body of knowledge, and promote industry standards, practices and ethics.

“Working professionals, who take customer service seriously, will benefit greatly by earning this certification,” said Donnell Bayot, director of academic affairs at The International School of Hospitality. “The CGSP designation is an acknowledgment of outstanding guest service for employees in the hospitality industry around the world.”

The Timothy S Y Lam Foundation (TSYLF) is funding sessions over several dates beginning Nov. 13, 2014. Classes will be held at the International School of Hospitality (TISOH) in Las Vegas, Nevada. Applicants are responsible for a \$20 reservation fee. For more information and a complete list of dates and times, visit [www.timothysylam.org/cgsp1.aspx](http://www.timothysylam.org/cgsp1.aspx)

### **About the Timothy S Y Lam Foundation**

The mission of TSYLF is to support research, education and training within the hospitality industry by bestowing scholarships and grants to those seeking careers or advancement in the hospitality industry; funding education programs that promote the hospitality industry; and awarding research grants to those interested in blending academia with practical industry know-how. For more information, visit [www.timothysylam.org](http://www.timothysylam.org).

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### **About The International School of Hospitality**

The International School of Hospitality (TISOH) was founded in Las Vegas, Nev., in 2005. TISOH offers quality short-term, practical training and career development programs in hospitality. Developed for the industry and by the industry, TISOH's small class sizes and online courses include: concierge, conference management and event planning, catering, hospitality leadership and supervision, hospitality human resources, hotel operations, and wedding coordination and design. Diploma graduates, trained by working experts in the field, enjoy a 90 percent job placement rate. TISOH is an academic partner of the American Hotel & Lodging Educational Institute and is accredited by the Accrediting Council for Continuing Education and Training. For more information, visit [www.tisoh.edu](http://www.tisoh.edu) or call (702) 947-7200.

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